



Subject: Professional Ethics

Chapter: Unit 3 – 4

Category: Practice questions

1. Read the case study & answer the following questions.

The Government has planned the strategic disinvestment of State Road Transportation Corporation in a phased manner by allowing some private companies to ferry buses on marked routes. The outraged workers have called for a strike against the move. You are the head of the workers union of the transport corporation. In a meeting with State officials, they have informed you about the circumstances of inefficiency, corruption and deteriorating quality of service to commuters. You have also presented the worker's viewpoint and their complaints of low payscale and non-payment of salaries from the past few months. A deadlock has occurred between the two parties where no-side is willing to lose. To break the deadlock, the officials offer you a bribe and other perks to comply with the decision of privatisation in a phased manner. State transport services are in a state of peril and there is a huge outcry among the common masses.

(a) Identify the moral dilemma faced by you.

(b) Analyse your role and duties, also suggest your course of action.

2. Name the Five Major Systems with Relevance to Managerial Decisions.

3. Read the following case study and answer the question.

Dev is working as an under Secretary in the pension department. One day, his friend Gaurav, an SBI PO, narrates following incident:

- i. For last two years, a retired Government employee Mr. Ashok Kumar is giving away 30% of his monthly pension to Mrs. Bindu Chopra every month through cheque.
- ii. I found Mrs. Bindu Chopra happens to be the wife of Mr. Param Chopra, a section officer in the pension office under you (Dev.)
- iii. I feel something is fishy- may be this is part of a large bribe scam where senior citizens are forced to pay money to clear their pension files from Param Chopra, and have to submit bribes in his wife's account.

Dev visits Mr. Ashok Kumar's house but he is suffering from Alzheimer's disease, unable to give coherent answers. Frustrated Dev directly confronts Param Chopra. But Param says "Mr. Ashok Kumar was a friend of my father. He has no relatives or children and my wife Bindu has been taking care of him like daughter since a long time. Therefore, Mr. Ashok Kumar gives us money out of good will, so we can send our son to an expensive IIT coaching class @Kota, Rajasthan. Besides this is a personal family matter and none of your damn business."

Do you think Dev made a blunder or was he merely performing an ethical duty?

4. Anand is the inspector in charge of Rampur Police station. The police station building is in dire need of repairs, but hasn't received any grants for years. One day, a cyclone hits a nearby area, damaging most of the houses and shops. Although Anand's police station gets partially damaged, but most of the building remain intact. Government sends a disaster assessment team to ascertain the level of damage and pay relief money. The DSP Mr. Pran, orders Anand to do following:

- i. Hire some laborers and destroy the remaining parts of your police station building.

- ii. When disaster assessment team comes, you tell them building collapsed by the cyclone, and ask them to give priority in funding after all police station is one the most important public offices in a town.

Should Anand obey his boss's order?

5. List down a few ethical effective and competitive business practices identified by Jeanne Liedtka.

6. Write a short note on the Economic Importance of Preamble of Indian constitution.

7. Write a brief on FERA & its features.

8. Name & Explain the four methods of ethical reasoning.



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