

Professional Ethics

Assignment 1 - Unit 1 & 2

- (Q1)
1. D. conflict minimization
 2. D. written ~~communi~~ information such as business correspondence, written company reports makes professional accountable.
 3. B. Moral
 4. D. All of the above
 5. C. Related party transactions not at arms length
 6. D. Supererogation
 7. C. Rule Utilitarianism
 - 8.
 9. A. Owing of the company's financial reporting process.
 10. B. contributive liberty.

Q.2A) Differentiate between casuist & virtue theories of ethics?

- A:
- (i) Casuist theory compares a current ethical dilemma with examples of similar ethical dilemmas and their outcomes. This ethical theory allows to create best possible solution in regards to other's experiences and allows for change according to severity.
 - (ii) Virtue ethical theory judges a person by his character rather than an action that may deviate from his normal behaviour. It takes into account the person's morals, reputation & motivation rather than when judging an unusual & irregular behaviour.

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(iii)

The drawback of casuist theory is that there may not be a set of similar or relevant examples to form a comparison. Also an assumption of that outcome of current ethical dilemma is linked to past ones is taken which might not be true.

(iv)

In virtue theory, a bias is a big drawback. It does not take into consideration a change in person's moral character.

Q2B]

How to exhibit professionalism?

Ans.

Professionalism can be exhibited in the following ways:

- Build expertise: Being up to date with knowledge and constantly sharpening the skill set.
- Develop emotional intelligence - It's important to develop this to give clients & coworkers what they need.
- Honour your commitments & own up to mistakes.
- Be polite & confident.
- Behave morally & ethically.
- Dress for success.
- Be structured & organized.

Q2C) Corporate governance is integral to the existence of the company. Elaborate on given statement -

A. Corporate governance for a company is very important. It is needed to create a corporate culture of transparency, accountability & disclosure. It refers to compliance with all the moral & ethical values, legal framework & voluntarily adopted practices. It is needed for

- corporate performance
- enhanced investor trust
- Better access to global market
- Combating corruption
- easy finance from institutions
- enhancing enterprise valuation
- Reduced risk of corporate crisis & scandals
- Accountability

Q2 D) Note on decision making framework that helps managers sort out ethical dilemmas

a. Business ethicist Gerald Cavanagh & his colleagues developed a decision making framework that relies on ideas of philosophers and ethicists & applies those ideas to business decisions

This approach combines four methods of ethical reasoning, rights and duties, utilitarianism, justice and the ethics of care into a framework that helps managers and team leaders step through logical thinking process to sort out ethical dimensions of a difficult and inherently conflictual situation.

Q3A) a) The judge has chosen theory of utilitarianism. This theory is founded on the ability to predict the consequences of an action. Here, the choice that yields the greatest benefit to most people is the choice that is ethically correct.

There are 2 types of utilitarianism, act utilitarianism & rule utilitarianism.

b) Flaws of this theory: Flaws associated with prediction of future are present. There is no guarantee that the predictions that were made will be true. Here a judge can't be certain that the murderer won't murder again or victim's family won't feel pain due to wailing of imprisonment.

Q3B) If we consider microeconomic theory as an ethical system of belief, the explaining the responsibility to others within the company & within the society - to employees, customers etc. then this theory simply falls apart because of unrealistic assumptions about human nature & human worth.

Considering legal analysis, law can be defined as consistent set of universal rules that are widely published, generally accepted & usually enforced.

Q4) 1) CSR is part of business accountability that is concerned with environmental protection, wellbeing of employees, the community & civil society in general, both now & in the future.

2) Key drivers pushing companies towards CSR:

- Shrinking role of government
- Demands for greater disclosure
- Increased customer interest
- Growing investor pressure
- Competitive labor markets
- Supplier relations

3) Positive outcomes if Coca Cola India had adopted an environment friendly operations strategy & CSR initiative right from the beginning:

- Less criticism
- Lower operating costs
- Enhanced brand image and reputation
- Increased sales & customer loyalty
- Greater material recyclability
- Better product durability & functionality
- Greater use of renewable resources

4) Suggestions to include in new CSR strategy:

- More inclusive methods of restoring groundwater in the areas where its plants are located
- offering jobs to the poor farmers that were

affected

- Creating more employment opportunities
- Finding alternative waste management & disposal method.
- Conducting all year round CSR programmes
- Including majority of its employees in its program.

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